



2025 Roger L. Williams National Regulators College

Presented By:

The Southern Association of Workers' Compensation Administrators

The Self-Insurance Guaranty Funds of America

Sponsored By: WCI

Course Curriculum & Schedule

2025 College Dean(s): ***Honorable Wes Marshall, Virginia WC Commission***
Honorable Frank McKay, Georgia State Board of WC

Monday August 18, 2025 Hall of Cities – New York & New Orleans

Breakfast & Registration: 7:45am – 8:30am

Sponsored By: Optum

2025 Session 1: 8:30am – 8:35am

Welcome to the 2025 Roger L Williams National Regulators College

2025 Session 2: 8:35am – 9:30am

“Life Of A Claim – Part 1 of 4

The “Life of A Claim” presentation will be a series of 4 sessions over two days that provides information on the life of a claim as it moves through the various stages. While the vast majority of claims move seamlessly through the process and pose few issues, not all claims or claimants are so fortunate. For Regulators, understanding “how, why, & when” a claim “fails” may permit a timely and successful resolution.

Guidance and support will be provided by industry experts representing a variety of specialties.

9:30am – 9:45am Monday Morning Refreshment Break

Sponsored By: Optum

2025 Session 3: 9:45am – 10:45am
WCI Opening Session – Industry Keynote Address

Moderators: Kimberly George, Mark Walls

*The National Regulators College is pleased to incorporate WCI's Industry Keynote into our curriculum located in **Palms Ballroom – Canary, Convention Level***

2025 Session 4: 11:00am – Noon
Life of A Claim – Part 2 of 4”

A continuation and expansion of prior topics and discussions – See Part 1 Summary

Noon – 1:00pm Lunch Provided for All Students & Presenters
Sponsored By: Concentra

2025 Session 5: 1:00pm – 2:00pm New York & New Orleans
Life of A Claim – Part 3 of 4”

A continuation and expansion of prior topics and discussions – See Part 1 Summary

2025 Session 6: 2:30pm – 4:30pm Crystal Ballroom G1
15th Annual National Regulators Roundtable

Moderator: Melodie Belcher, Administrative Law Judge – Georgia

Facilitator: Tom Glasson, AIG

The National Regulators Roundtable brings together regulators from throughout the country representing more than half the nation to discuss challenges, concerns and issues facing individual jurisdictions in the oversight of the ever-changing workers' compensation industry. It is a forum where regulators share lessons learned and seek timely answers to their most pressing issues. This national forum of state leaders will be open to all WCI attendees representing a unique opportunity for participants and audience alike.

SAWCA & NAWCI Reception 5:00pm - 6:00pm Grand Ballrooms 1-2
All Students & Presenters Are Invited

Tuesday August 19, 2025 **Hall of Cities – New York / New Orleans**

Breakfast & Registration: 7:45am – 8:45am

Sponsored By: American Medical Association

2025 Session 7: 8:45am – 9:45am Palms Ballroom - Canary

Live Surgery - Live From the OR! Experience WCI's Live surgery event.

10:00 – 10:30am Tuesday Morning Refreshment Break

Sponsored By: American Medical Association

2025 Session 8: 10:30am – 11:45am

Life Of A Claim – Part 4 of 4.

A continuation of prior topics and discussions leading to a wrap-up of the Life Of A Claim.

11:45am – 1:00pm Lunch Provided for Students & Presenters

2025 Session 9: 1:00pm – 2:00pm

“Issues to Watch in 2025”

Speakers: Kimberly George, Global Chief Brand Officer, Sedgwick

Mark Walls, VP Client Engagement, Safety National

Mark Walls and Kimberly George discuss the workers compensation and related issues which they are monitoring in 2025. They will provide insights into these critical challenges and why regulators need to be focusing on these things.

2025 Session 10: 2:00pm – 2:45pm

“Security for the Self-Insured”

Presenter: Joseph Braun, Safety National

Identifying the correct amount of security that should be required for individual employers to be approved to self-insure is a critical function of the state regulatory agency. Safety National will share the carrier's approach to calculating an amount of security deemed sufficient to cover all claims in the wake of a bankruptcy.

2:45pm – 3:00pm Tuesday Afternoon Refreshment Break

2025 Session 11: 3:00pm – 4:00pm

“An Ethical Approach to the Political Challenges & Realities of Agency Leadership”

Join our panel of agency leaders as they share their experiences ... “lessons learned – stories to share” ... while guiding their state's workers' compensation system. Learn things to do and possibly not to do...the value of seasoned veterans...recognizing where the “bumpers” are located...and knowing when to trust your own instincts. Panelists: Brittany O'Neil and Friends

2025 Session 12: 4:00pm – 4:30pm

“Closing Discussion”

Moderators: (College Deans) Frank McKay & Wes Marshall