

# ***2024 SAWCA All Committee Conference***



***Omni Resort  
November 18-22  
Amelia Island, Florida***





# WELCOME TO SAWCA'S 2024 ALL COMMITTEE CONFERENCE

My Grandfather was fond of saying, "You'll never learn anything if you only listen to people who agree with you." While SAWCA is not about disagreeing, it is about the sharing of multiple diverse ideas and programs. We borrow from each other and exchange ideas as to how best to administer our respective workers' compensation programs in our jurisdictions. It is with this in mind that we gather at the Omni Amelia Island Resort for the All Committee Conference.

At SAWCA, we value everyone's input. We don't claim to know all the answers but working together we can develop the answers to the complexed questions that challenge us in the most efficient delivery of workers' compensation benefits. Every State's program has its own particular insights on what can be done to make our programs better and more effective. Our conference creates a free space where no one is judged and everyone, and every opinion, is accepted.

Of course, it doesn't hurt that the Conference is being held on Amelia Island with its pristine beaches and welcoming climate. The Omni Resort is centrally located with a 36 hole championship golf course, kayaking, paddle boarding, nature tours and tennis and pickleball courts.

We are very excited to have you join us for this event. Your attendance is what makes these programs meaningful and valuable. Thank you for joining us while we plan purposefully, prepare prayerfully, proceed positively and pursue our shared goals persistently.

*Robert Rapaport*  
*SAWCA President & Commissioner*  
*of the Virginia Workers' Compensation Commission*



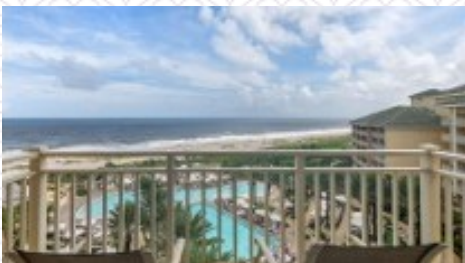
# *Welcome To The Omni on Amelia Island*



In addition to the wonderful educational opportunities that await you at the conference you are surrounded by the beauty and serene harmony of a coastal barrier island and the amenities of a world-class resort.

Enjoy the activities, shopping, and restaurants that comprise the Omni Resort.

***Thank You For  
Joining Us!***





## Tuesday, November 19

**Registration**  
**Board of Directors Meeting**

**12:00pm-5:00pm**  
**2:00pm-5:00pm**

**Magnolia Foyer**  
**Magnolia E**

## Wednesday, November 20

**Breakfast At The ACC**  
**Sponsored By: Verisk**

**7:30am-9:00am**

**Magnolia Foyer**

**Registration**

**8:00am-5:00pm**

**Magnolia Foyer**

**Welcome & Opening Remarks**

**8:45am-9:00am**

**Magnolia ABC**

**SAWCA President: Robert Rapaport, Commissioner, Virginia WCC**

**Florida Welcome, Brittany O'Neil, Assistant Director, Florida Division of WC**

**General Session 1**

**9:00am-10:00am**

**Magnolia ABC**

**"Industry Roundtable"**

Tom Glasson (AIG) moderates a panel of WC professionals from multiple disciplines as they discuss various issues and challenges including insuring commercial construction, popular weight loss drugs /lifetime issues, and surprises when careers move between industry & regulatory positions.

Panelists Include: Greg Dorsey (CompTrust MCIC), Adam Fowler (MyMatrixx), and Steven Peters (Coventry/Enlyte)

**Morning Refreshment Break**  
**Sponsored By: Concentra**

**10:00am –10:15am**

**Magnolia Foyer**

**General Session 2**

**10:15am-11:15am**

**Magnolia ABC**

**"Insurance Coverage & Its Impact on The System"**

**Hosted by SAWCA's Adjudication Committee**

Moderated by Bob Swisher (KEMI) and Wade McGuffey (Goodman & McGuffey)

Panelists: Tim Milsten (GA), Sam McMurphy (TXCSIGA), Desiree Tolbert (Sedgwick) & Elizabeth Smith (Southern Co. / Georgia Power)

Join us for a discussion of current and emerging insurance trends, their impact on multiple industry segments, and the role of workers' compensation professionals.



## ***Wednesday, November 20***

### **General Session 3**

**11:15am – 12:15pm**

***Magnolia ABC***

#### **“Leadership Changes and Multi-Generational Work Teams”**

**Hosted by SAWCA’s Administration & Procedures Committee**

Moderated by Evelyn McGill (VA)

Panelists: Theresa Cornish (MD), Dale Hamblin (KY),  
Jackie Jackson (CO), & Aubrey Chigwada (VA)

A discussion on recent leadership changes in various organizations, the impact on work comp agencies and how to navigate these changes for successful outcomes with a multi-generational workforce. Our panel discusses challenges for leadership, understanding NextGen ways of working, and communicating that can be utilized to strengthen outcomes and improve service delivery.

### ***Convention Lunch***

**12:20pm - 1:20pm**

***Magnolia D***

***Sponsored By: Meridian Wealth Management***

### **General Session 4**

**1:30pm – 2:30pm**

***Magnolia ABC***

#### **“Efficient, Accurate, Automated: The Power of AI In Medical Management”**

**Hosted By: SAWCA’s Systems & Data Analytics Committee**

Join Ellen Heiber (Verisk) as she moderates a panel of regulatory and industry experts for an update on jurisdictional implementation of AI. Panel members will include Patrick Fremin (LA), Kate Riordan (Verisk) and Jackie Jackson (CO).



### **President’s Reception**

**Magnolia Foyer**

**6:30pm - 8:00pm**

**Sponsored By:**

**AKERA Claims Solutions, AMA, AMETROS, Enlyte, ODG by MCG, Prodigy RX,  
M. Joseph Medical, WorkCompCollege, & WCI**



## ***Thursday, November 21***

### ***Breakfast At The ACC***

**7:30am-9:00am**

***Magnolia Foyer***

***Sponsored By: Verisk***

### **Registration**

**8:00am-5:00pm**

***Magnolia Foyer***

### **Welcome & Conference Update**

**8:45am-9:00am**

***Magnolia ABC***

**SAWCA President: Robert Rapaport, Commissioner, Virginia WCC**

# Thursday, November 21

## **General Session 5**

**9:00am-10:00am**

**Magnolia ABC**

### **“SAWCA’s Regulator Roundtable” Moderated By: Brittany O’Neil**

The 2024 ACC brings you a candid discussion with state regulators regarding the issues and situations that keep them up at night. We are pleased to welcome 12 jurisdictions to the stage representing states across the nation.

## **Morning Refreshment Break**

**10:00am –10:15am**

**Magnolia Foyer**

**Sponsored By: Concentra**

## **General Session 6**

**10:15am–11:15am**

**Magnolia ABC**

### **“Overcoming Barriers To Care...Is There a Better Way”**

**Hosted By: SAWCA’s Medical Committee**

A multi-state panel of regulatory and industry professionals debate the latest issues and medical challenges facing the workers’ compensation industry as we strive to deliver timely and appropriate care. Topics include efficiency / effectiveness of treatment guidelines; strategies to attract providers; impact of payment disputes; provider training; and more. Join SAWCA’s Medical Committee...Ken Eichler (AMA), Dan Sung (CO), Dr. Robert Snyder (TN), Rosalie Faris (OMCA), Lori Meister (KY), and Tammy Boyd (Lakeside Neurologic). Be sure to bring your questions and comments to this interactive session.

## **General Session 7**

**11:15am–12:15pm**

**Magnolia ABC**

### **“Student Athletes / University Employees - The Impact of NIL”**

**Hosted By: SAWCA’s Self-Insurance / Insurance Committee**

Introduction: Stacey Roig, Maryland / Moderator: Sam McMurry, Texas

Panelists: Frank McKay (GA), Paul Sighinolfi (Ametros), Jordan Russell (OK)

Join us for an engaging session that dives deep into the impact of Name, Image, and Likeness (NIL) rights on student athletes, particularly focusing on their employment status and the critical issue of workers’ compensation for injuries sustained during collegiate sports. As NIL legislation reshapes the landscape of college athletics, student athletes are experiencing new opportunities...but with those opportunities come unique challenges. Don’t miss this opportunity to focus on a topic that is reshaping the future of collegiate athletics.





**Convention Lunch**

**12:15pm – 1:10pm**  
**Sponsored By: Optum**

**Magnolia D**

**General Session 8**

**1:15pm-2:15pm**

**Magnolia ABC**

**“MSP Update: Civil Money Penalties & Reporting WCMSAs”**

**Hosted By: SAWCA’s Claims Administration Committee**

**Presenter: Rafael Gonzalez, Cattie & Gonzalez**

With mandatory reporting \$1,000 per day per file, civil money penalty clock starting on October 11, 2024, and mandatory reporting of workers’ compensation MSA data and information starting April 4, 2025, there is lots to catch up on when it comes to Medicare Secondary payer compliance. Join us for an update on all components of Medicare compliance in work comp claims, including mandatory reporting of the acceptance and settlement of a claim, reimbursement of conditional payments, and taking Medicare’s future interests into account when settling future medical care.

**Enjoy Dinner On Your Own...And Then Join Us For**



**Coffee Cordials & Confections**

**8:30pm-10:00pm**

**Magnolia Foyer**

**Sponsored By: Safety National**



**Friday, November 22**

**Friday “Grits” Breakfast**

**8:00am-9:00am**

**Magnolia ABC**

**Sponsored By: Sedgwick**

**Registration**

**8:00am-5:00pm**

**Magnolia Foyer**

**Welcome & Conference Update**

**8:45am-9:00am**

**Magnolia ABC**

**SAWCA President: Robert Rapaport, Commissioner, Virginia WCC**

**General Session 9**

**9:00am–10:am**

**Magnolia ABC**

**“What I Know Now ...That I Wish I Had Known Then”**

**Host: Bob Wilson, President, WorkCompCollege.com**

Bob welcomes former agency leaders Abbie Hudgens (TN), Karl Aumann (MD), Ryan Brannan (TX), & Andrew Sabolic (FL) for an educational and entertaining discussion on “goals accomplished, projects left undone, & unsolicited advice”

**Announcements & Final Remarks 10:00am**

**Magnolia ABC**

**SAWCA President: Robert Rapaport, Commissioner, Virginia WCC**

# 2024 ACC Sponsors



## 77th Annual Convention



*Nestled between Sarasota and Ft. Myers on Florida's Gulf Coast is a new paradise oasis with world-class amenities that promises an unforgettable experience. Join us at the Sunseeker Resort on Charlotte*

*Harbor for SAWCA's Annual Convention ...July 21-25, 2025*