



2024 Roger L. Williams National Regulators College

Presented By:

**The Southern Association of Workers' Compensation Administrators
The Self-Insurance Guaranty Funds of America**

Sponsored By: WCI

Course Curriculum & Schedule

**2024 College Dean(s): Honorable Wes Marshall, Virginia WC Commission
Honorable Frank McKay, Georgia State Board of WC**

**Monday August 19, 2024 *Hall of Cities – New York & New Orleans*
Breakfast & Registration: 7:45am – 8:30am**

2024 Session 1: 8:30am – 8:35am
Welcome to the 2024 Roger L Williams National Regulators College

2024 Session 2: 8:35am – 9:30am
“Insurance Issues for Workers’ Comp Regulators – Part 1”
Moderator: Tom Glasson (AIG)
Panelists: Wade McGuffey (Goodman McGuffey), Susan Schulte (NCCI)

The scope of knowledge and expertise necessary to effectively regulate the workers’ compensation industry is continually expanding. The introduction of creative coverage programs, cutting edge medical procedures and the exploding volume of records and documents, all pose challenges to state regulators and their staff. Our panel will cut through the clutter highlighting the “must know” insurance issues and information for a successful regulatory program.

9:30am – 9:45am Monday Morning Refreshment Break

2024 Session 3: 9:45am – 10:45am
WCI Opening Session – Industry Keynote – The Critical Need to Adjust Our Risk Management Perspective

Moderator: Kimberly George, Mark Walls

Speaker: Mike Chang, Melora Copeland, Susan Shemanski, Mark Wilhelm

The National Regulators College is pleased to incorporate WCI’s Industry Keynote into our curriculum located in *Palms Ballroom – Canary, Convention Level*

2024 Session 4: 11:00am – Noon

“Insurance Issues for Workers’ Comp Regulators – Part 2”

A continuation and expansion of “Part 1” ...exploring insurance topics and issues essential to the effective regulation of workers’ compensation.

Moderator: Tom Glasson (AIG)

Panelists: Wade McGuffey (Goodman McGuffey), Susan Schulte (NCCI)

Noon – 1:00pm Lunch Provided for All Students & Presenters

2024 Session 5: 1:00pm – 2:00pm

Crystal Ballroom J1

“Technology” -

Moderator: Max Koonce, Sedgwick

Speakers: Michael Pettit,

Nancy Strubler, Director of Workers’ Compensation for National Express

Kelly Webb, National Director of Claims, Albertsons Companies

Workers’ compensation has seen an explosion in data capture and capabilities. Distinct trends and patterns are emerging that can provide profound direction as to what and where resources should be applied. The ability to identify and act on meaningful information can propel and elevate workers’ compensation program performance amid an increasingly competitive business environment.

2024 Session 6: 2:30pm – 4:30pm

Crystal Ballroom G1

**14th Annual National Regulators Roundtable
“Regulators Respond to Employers’ Questions”**

Moderator: Melodie Belcher, Administrative Law Judge – Georgia

Facilitator: Tom Glasson, AIG

The National Regulators Roundtable brings together regulators from throughout the country representing more than half the nation to discuss challenges, concerns and issues facing individual jurisdictions in the oversight of the ever-changing workers’ compensation industry. It is a forum where regulators share lessons learned and seek timely answers to their most pressing issues. This national forum of state leaders will be open to all WCI attendees representing a unique opportunity for participants and audience alike.

SAWCA & NAWCJ Reception 5:00pm - 6:00pm Grand Ballrooms 1-2
All Students & Presenters Are Invited

2024 Session 11: 3:00pm – 4:00pm

“An Ethical Approach to the Political Challenges & Realities of Agency Leadership”

Join our panel of agency leaders as they share their experiences ... “lessons learned – stories to share” ... while guiding their state’s workers’ compensation system. Learn things to do and possibly not to do...the value of seasoned veterans...recognizing where the “bumpers” are located...and knowing when to trust your own instincts.

Invited Panelists: Mark Formby (MS), Jeff Nelson (TX), Jordan Russell (OK)

2024 Session 12: 4:00pm – 4:30pm

“Closing Roundtable”

Moderators: Frank McKay & Wes Marshall