



2023 SAWCA

All Committee Conference

Hyatt Regency Hill Country

San Antonio, Texas

November 14 - 17, 2023

Tuesday, November 14

Registration
Board of Directors Meeting

12:00pm - 5:00pm
2:00pm - 5:00pm

Wednesday, November 15

Breakfast At the ACC
Sponsored By: Verisk
Registration

7:30am - 9:00am
8:00am - 5:00pm

Welcome & Opening Remarks

8:45am – 9:00am

SAWCA President: Paul Tauriello, Director, Colorado Division of Workers' Compensation
Welcome: Jeff Nelson, Commissioner, Texas DOI, Division of Workers' Compensation

General Session 1

9:00am - 10:00am

"SAWCA's Regulator Panel" moderated by: Jeff Nelson (Texas)

We kick off the 2023 Conference with a candid discussion with state regulators regarding the issues and situations that keep them up at night. We are pleased to welcome 15 jurisdictions to the stage representing states from Alaska to Florida.

Morning Refreshment Break

10:00am – 10:15am

Sponsored By: Concentra

General Session 2

10:15am – 11:15am

"Potpourri of Judicial Issues"

Hosted By: SAWCA's Adjudication Committee

Moderated By: Judge Melodie Belcher (GA)

Join us for a panel discussion moderated by Judge Melodie Belcher (GA), and featuring Jordan Russell (OK), Allen Craddock (TX), Lynn Oh (MD), and Scott Beck (SC). Topics include Attracting and Retaining the Best Adjudicators; Prompt Resolution of Claims; Role of ADR; Tricky Issues; and Ethical Dilemmas.

General Session 3

11:15am – 12:15pm

“What is AI: The Good, Bad, Ugly and Its Uses”

Presenter: Steve Dooley, Verisk

Hosted By: SAWCA’s Administration & Procedures Committee

Steve Dooley, Verisk will explore the profound impact Artificial Intelligence (AI) is having on insurance claims processing. Steve will provide an understanding of AI and in the process demystify some of the associated terminology as he traces its rapid evolution over recent years. Steve will then explore the myriad ways in which AI is revolutionizing the claims lifecycle and go into more detail on applications such as fraud scoring, medical record processing, and media forensics. As with any technological advancement, there are concerns that demand our attention including those around model fairness, data privacy, and ethical considerations. Join us as we delve deeper into concerns around model fairness and talk through best practices for mitigating these concerns.

Convention Lunch

12:20pm - 1:20pm

Sponsored By: Trean

General Session 4

1:30pm – 2:30pm

“AI Demonstration Utilizing Discovery Navigator for Medical Records”

Presenter: Steve Dooley, Verisk

Hosted By: SAWCA’s Systems & Data Analytics Committee

Steve Dooley continues our discussion of artificial intelligence demonstrating the various uses of AI in workers’ compensation including the use of this technology in the review and analysis of medical records and other facets of our industry.

President’s Reception

6:30pm-8:00pm

Sponsored By: Safety National, AKERA Claims Solutions, AMETROS

Enlyte, Prodigy RX, M. Joseph Medical, WorkCompCollege, & WCI

Thursday, November 16

Breakfast At the ACC

7:30am-9:00am

Sponsored By: Verisk

Registration

8:00am - 5:00pm

Welcome & Morning Update

8:45am – 9:00am

SAWCA President: Paul Tauriello, Director, Colorado Division of Workers’ Compensation
“Cowboy Welcome” Mark Duncan, Shamrock Clinic, San Angelo, Texas

General Session 5

9:00am - 10:00am

“Industry Roundtable”

Tom Glasson (AIG) moderates a panel of industry professionals from multiple disciplines focused on trends and innovation, issues and challenges impacting the workers’ compensation providers.

Panelists Include: Greg Gilbert, Concentra; Adam Fowler, Optum; Scotty Benton, Sedgwick;

Susie Schulte, NCCI; and Bob Swisher, KY Employers Mutual Insurance (KEMI)

Morning Refreshment Break **10:00am -10:15am**
Sponsored By: Concentra

General Session 6 **10:15am – 11:15am**

"Ya'll hurt?.....how do we determine how much???"

Hosted By: SAWCA's Medical Committee

Panelists Include:

A multi-state panel of medical professionals along with SAWCA's medical leadership...Dan Sung (CO), Dr. Robert Snyder (TN), Rosalie Faris (OMCA), Ken Eichler (AMA), Lucretia Johnson (KY), and Tammy Boyd (FL) debate the latest issues and medical challenges facing the workers' compensation industry.

General Session 7 **11:15am – 12:15pm**

"Getting It Right"

Hosted By: SAWCA's Self-Insurance / Insurance Committee

Moderator: Sam McMurry, Texas

Leaders in the self-insurance arena share the importance of accuracy, completeness, and timely responses ...all elements of "best practices" relating to the approval, oversight, and governance of self-insured employers and group funds. Moderator, Sam McMurry (TX) welcomes Stacey Roig (MD), Tim Milsten (GA), and Christy Brown (SC) to share lessons learned.

Convention Lunch **12:20pm – 1:10pm**
Sponsored By: Optum

General Session 8 **1:15pm - 2:15pm**

"Embracing Change to Improve a Workers' Compensation Program"

Hosted By: SAWCA's Claims Administration Committee

Presenter: Melissa Steger, MPA, CRM / Associate Director WC & UI, University of Texas System

Join us as Melissa Steger shares details of their program transition...provides related results...and explains creative initiatives implemented to unite and improve the workers' compensation program at the University of Texas.

Dinner on Your Own

Coffee Cordials & Confections **8:30pm-10:00pm**
Sponsored By: Meridian Wealth Management

Friday, November 17

Friday SAWCA "Grits" Breakfast

7:30am-9:00am

Sponsored By: Sedgwick

Welcome and Conference Update

8:50am - 9:00am

SAWCA President: Paul Tauriello, Director, Colorado Division of Workers' Compensation

General Session 9

9:00am – 9:45am

"Demystifying Drug Costs and Trend Management"

Del Doherty, PharmD, PhD, MBA, MPH / Founder/CEO of Prodigy Care Services

Join us as we look behind the Pharmacy Curtain for an explanation of the cost of drugs and what the future might hold.

General Session 10

9:45am – 10:45am

"Things That Make Me Go...Hmmm" Bob Wilson, President, WorkCompCollege.com

As much as things change...they remain the same...and the candle on this convention cake is once again the eagerly awaited "sit-down" with Bob Wilson. Welcoming a distinguished panel of industry and regulatory experts for an educational and entertaining discussion ...whose direction and focus is known only to Bob...our panelists take much pride in participating...and surviving this free-flowing discussion. So grab that last plate of bacon and grits and sit back and enjoy the foremost industry corporate humorist.....

Bob Wilson!

Announcements & Final Remarks

10:45am

SAWCA President: Paul Tauriello, Director, Colorado Division of Workers' Compensation