



2023 Roger L. Williams National Regulators College

Presented By:

The Southern Association of Workers' Compensation Administrators

The Self-Insurance Guaranty Funds of America

Sponsored By WCI

Course Curriculum & Schedule

*College Dean(s): Honorable Wes Marshall, Virginia WC Commission
Honorable Frank McKay, Georgia State Board of WC*

Monday August 21, 2023 *Hall of Cities – New York & New Orleans*

Breakfast & Registration: 7:45am – 8:30am

Session 1: **8:30am – 8:35am**

Welcome to the 2023 Roger L Williams National Regulators College

Session 2: **8:35am – 9:30am**

“Insurance Issues for Workers’ Comp Regulators – Part 1”

Moderator: Tom Glasson (AIG)

Panelists: Wade McGuffey (Goodman McGuffey), Susan Schulte (NCCI)

The scope of knowledge and expertise necessary to effectively regulate the workers’ compensation industry is continually expanding. The introduction of creative coverage programs, cutting edge medical procedures and the exploding volume of records and documents, all pose challenges to state regulators and their staff. Our panel will cut through the clutter highlighting the “must know” insurance issues and information for a successful regulatory program.

9:30am – 9:45am Monday Morning Refreshment Break

Session 3: **9:45am – 10:45am**

WCI Opening Session – Industry Keynote

Presenters: Mark Walls, Safety National & Kimberly George, Sedgwick

The National Regulators College is pleased to incorporate WCI’s Industry Keynote into our curriculum. Location & Exact Time To Be Announced.

Session 4: 11:00am – Noon

“Insurance Issues for Workers’ Comp Regulators – Part 2”

Moderator: Tom Glasson (AIG)

Panelists: Wade McGuffey (Goodman McGuffey), Susan Schulte (NCCI)

A continuation and expansion of “Part 1” ...exploring insurance topics and issues essential to the effective regulation of workers’ compensation.

Noon - 1:00pm Lunch Provided for All Students & Presenters

Session 5: 1:00pm – 1:45pm

“Insolvency & Bankruptcy...What You Need To Know”

Presenter(s): Gary Davis (KY) & Brian Gee (FL)

Description: Bankruptcies...Self-Insurance vs Voluntary Market. Insolvencies and bankruptcies will occur...how you have prepared and how you respond will determine how successful you will be in “managing” the event. Remember...Injured workers and their families are depending upon both industry and regulators to get this right.

Session 6: 1:45pm – 2:30pm

“The Impact of Fraud on State WC Systems”

Presenter: Brittany O’Neil, Florida WCC

Join Brittany O’Neil as she leads a panel discussion on the impact of workers’ compensation fraud on the state systems. There is no “free lunch” ...everything has a cost...and when fraud is present, there is an impact. This is not a “victim-less” crime.

Session 7: 13th Annual National Regulators Roundtable

“Regulators Respond to Employers’ Questions”

Crystal Ballroom G1 2:30pm – 4:30pm

Moderator: Melodie Belcher, Administrative Law Judge – Georgia

The National Regulators Roundtable brings state officials from across the nation together for an open discussion focused on the critical issues impacting workers’ compensation systems. This year our regulators respond directly to topics raised by employers ...both large and small.

Joint Reception: SAWCA & NAWCJ / 5:00pm - 6:00pm

Join us in Grand Ballrooms 1 & 2 on the Convention Level upon conclusion of the National Regulators Roundtable. All Students & Presenters Are Invited

Tuesday August 22, 2023 **Hall of Cities – New York / New Orleans**
Breakfast & Registration: 7:45am – 8:45am

Session 8: 8:45am – 9:45am

The Roger L. Williams college is pleased to incorporate the “Live Surgery” session presented by WCI as part of the 2023 College Curriculum.
Palms Ballrooms – Canary – Convention Level

10:00 – 10:30am Monday Morning Refreshment Break

Session 9: 10:30am – 11:30am

“The Impact of Long Covid”

Guest Speaker: Robert Hall - Optum, Susie Schulte – NCCI, & More explore the realities and impact of Long COVID on our workers’ comp systems.

11:30am – 1:00pm Lunch Provided for Students & Presenters

Session 10: 1:00pm – 2:00pm

“Features of the Medical Payment System”

Panelists: Greg Gilbert (Concentra), Gary Cannon (South Carolina), Kevin Tribout (Optum), & State Regulator TBNL

Our panel of state regulators and industry professionals discuss various medical payment trends and features including Pharmacy Benefit Managers, PPO Networks, Physician Dispensing Practices, and more as they share details of the medical cost component and its impact on the system.

Session 11: 2:00pm – 2:45pm

“Identifying & Retaining Future Leaders”

Panelists: Evelyn McGill (VA) & Gary Cannon (SC)

While the need to identify and retain a quality workforce has always been important, in recent years the challenge has only grown. Our panel will share experiences and techniques designed to identify and retain quality future leaders essential to filling mission critical agency and industry positions.

2:45pm – 3:00pm Tuesday Afternoon Refreshment Break

Session 12: 3:00pm – 4:00pm

“An Ethical Approach to the Political Challenges & Realities of Agency Leadership”

Presenters:

1. *Sheral Kellar, Past SAWCA President & Louisiana Chief Judge*
2. *Ben Vinson, Chairman & Chief Appellate Judge, Georgia State Board of WC*
3. *Scott Beck, Former SC Legislator, Past SAWCA President, & Chair of the SC WCC.*

An interactive discussion from an ethical perspective...focused on the political and bureaucratic realities of leading a state agency ...covering personnel issues, public relations, Legislative and Executive Branch communications, ...taking home a few important “Things to Remember” that will serve you well.

Session 13: 4:00pm – 4:30pm

“Developing Tools, Resources, & Networks”

Susan Schulte shares the resources and information available to regulators from NCCI.

Our College Deans provide an overview of the various national, regional, and statewide associations that exist including regional and national industry groups that support the workers' compensation programs across the nation bringing value to their members and an opportunity for involvement.