





2022 Roger L. Williams National Regulators College

Presented By:

The Southern Association of Workers' Compensation Administrators The Self-Insurance Guaranty Funds of America Sponsored By WCI

2022 Course Curriculum & Schedule

College Dean: Honorable Karl Aumann Chairman, Maryland WCC

<u>Monday August 22, 2022</u> Full "SAWCA" Breakfast: 7:30am – 8:30am

Session 1: 8:30am – 8:40am

Presenters: Honorable Karl Aumann, Maryland WCC

Welcome, Introduction & Overview of topics to be covered and issues discussed during seminar

Session 2: 8:40am – 10:00am

"The Life of a Claim – Part 1" Moderator: Tom Glasson (AIG) Panelists: Wade McGuffey (Goodman McGuffey), Susan Schulte (NCCI) Description: A discussion focused on the multiple phases of an injured workers' claim as it moves through the system.

10:00am – 10:15am Monday Morning Refreshment Break

Session 3: 10:15am – 11:00am

"The Life of a Claim – Part 2" Moderator: Tom Glasson (AIG) Panelists: Wade McGuffey (Goodman McGuffey), Susan Schulte (NCCI) Description: A discussion focused on the multiple phases of an injured workers' claim as it moves through the system.

Session 4: 11:00am – 11:45am "Insolvency & Bankruptcy...What You Need To Know" Presenter(s): Gary Davis (KY) & Brian Gee (FL)

Description: Insolvencies and bankruptcies will occur...how you have prepared and how you respond will determine how successful you will be in "managing" the event.

11:45am - 12:45pm Lunch Provided for All Students & Presenters

Session 5: 12:45pm – 1:15pm

"Compliance & Fraud – 30,000 Foot Overview"

Presenter: Brittany O'Neil, Florida WCC

Join Brittany O'Neil as she shares how Florida encourages compliance throughout the industry providing services to employers of all sizes.

Session 6: 1:15pm – 2:15pm

Industry Overview & Discussion Presenters: Kimberly George, Global Head, Innovation and Product Development, Sedgwick

Mark Walls, Vice President Client Engagement, Safety National Industry leaders, Kimberly George and Mark Walls, share and discuss current concerns and issues impacting workers' compensation systems across the nation. Whether newly appointed or a seasoned veteran...this industry overview will be a highlight of the college providing information on today's issues...and a resource for the future ones.

Session 7: 12th Annual National Regulators Roundtable Crystal Ballroom G1 2:30pm – 4:30pm Moderator: Honorable T. Scott Beck, Chair, South Carolina WCC

Joint Reception: SAWCA & NAWCJ / 5:00pm - 6:00pm

Join us in Grand Ballrooms 1 & 2 on the Convention Level upon conclusion of the National Regulators Roundtable. <u>All Students & Presenters Are Invited</u> Tuesday August 23, 2022Hall of Cities – New York / New OrleansFull "SAWCA" Breakfast:8:00am – 8:45am

Session 7: 8:45am – 10:00am

The Roger L. Williams college is pleased to incorporate the "Live Surgery – Lower Extremity" session presented by WCI as part of the 2022 College Curriculum. Palms Ballrooms – Canary – Convention Level

10:00 –10:15am Monday Morning Refreshment Break

Session 8: 10:15am – 11:45am "Post COVID PTSD: Just Telling the Story or Really Living the Trauma"

Guest Speaker: Dr. Gordon Horn, PhD, Clinical Neuropsychologist, Independent Practice, Duke University, School of Medicine

11:45am – 1:00pm Lunch Provided for Students & Presenters

Session 9: 1:00pm – 2:00pm "Features of the Medical Payment System"

Moderator: Wes Marshall, SAWCA Past President / VA Commissioner **Panelists:** Greg Gilbert (Concentra), Bob Swisher (KEMI-KY) & Kevin Tribout (Optum)

The panel discusses various medical payment features including Pharmacy Benefit Managers, Medical Bill Reviewers, PPO Networks, Physician Dispensing Practices, and more as they pull back the curtain on various behind the scenes medical costs.

Session 10: 2:00pm – 2:45pm "Identifying & Retaining Future Leaders" Moderator: Karl Aumann, Chairman of the Maryland Worker's Compensation Commission

Panelists: Evelyn McGill (VA), Gary Cannon (SC) & Allen Craddock (TX) Regulatory leaders join Karl Aumann for a comprehensive discussion on experiences and techniques designed to identify and retain quality future leaders filling mission critical agency positions. 2:45pm – 3:00pm Tuesday Afternoon Refreshment Break

Session 11: 3:00pm – 4:00pm "Political Challenges & Realities of Agency Leadership"

Presenters:

Sheral Kellar, SAWCA President & Louisiana Assistant Secretary – OWCA

Ben Vinson, Chairman & Chief Appellate Judge, Georgia State Board of WC

Scott Beck, Former South Carolina Legislator & Past SAWCA President and Chair of the South Carolina WCC.

An interactive discussion focused on the political and bureaucratic realities of leading a state agency covering personnel issues, public relations, Legislative and Executive Branch communications, ethics and a few important "Things to Remember" that will serve you well.

Session 12: 4:00pm – 4:30pm "Developing Tools, Resources, & Networks"

Presenters: Honorable Karl Aumann, Maryland WCC & Susan Schulte, NCCI

Karl Aumann provides an overview of the various national, regional, and statewide associations that exist including regional and national industry groups that support the workers' compensation programs across the nation.

Susan Schulte shares the resources and information available to regulators from NCCI.