

2019 SAWCA

All Committee Conference

The Greenbrier
White Sulphur Springs
West Virginia
November 12-15, 2019



*Proudly
Sponsored
By*



SAWCA

The Southern Association of Workers' Compensation Administrators

***On behalf of T. Scott Beck, President of SAWCA and Chair of the
South Carolina Workers' Compensation Commission...the
Officers, Board of Directors, and Executive Committee of the
Southern Association of Workers' Compensation Administrators
...Welcome to the 2019 All Committee Conference.***

***SAWCA is celebrating its 72nd year of continuous service
providing excellence in the area of educational programming
and networking opportunities for both state regulatory
“decision makers” and industry experts. We are indeed
fortunate to have experienced state leaders directing the future
of SAWCA as Presidents from 2019 to 2023.***



**T. Scott Beck
South Carolina
2019-2020**



**Wes Marshall
Virginia
2020-2021**



**Sheral Kellar
Louisiana
2021-2022**



**Paul Tauriello
Colorado
2022-2023**

***Demonstrating that “Southern” is a state of mind ...Colorado,
Maine, and Wisconsin have joined SAWCA adding their voices
to the other 19 jurisdictions...increasing SAWCA’s expertise and
its ability to provide valuable assistance to its members. We
are so pleased that you have joined us at The Greenbrier.***



There is only 1 “America’s Resort” and SAWCA is pleased to return to The Greenbrier for the 2019 All Committee Conference. With over 200 years of history, The Greenbrier is the perfect setting to discuss the most critical issues & chart the future of workers’ compensation systems.

The
Greenbrier
AMERICA’S RESORT

Tuesday, November 12

Registration
Board of Directors Meeting

12:00pm-5:00pm
2:00pm-5:00pm

Upper Lobby
Hayes Room

Wednesday, November 13

Breakfast
Registration

7:30am-9:00am
8:00am-5:00pm

Tea Garden
Upper Lobby

Welcome & Opening Remarks

8:45am-9:00am

Crystal Room

T. Scott Beck, SAWCA President & Chair of the South Carolina WCC

“Welcome To West Virginia”

James A. Dodrill, West Virginia Insurance Commissioner

General Session 1

9:00am-10:15am

Crystal Room

“Fast & Furious - A Mini Regulator Panel”

Moderator: Frank McKay, Chairman & Chief Appellate Court Judge
Georgia State Board of Workers’ Compensation

Panel: Karl Aumann (MD), Abbie Hudgens (TN), Paul Tauriello (CO)

Jim Dodrill (WV), Wes Marshall (VA), Scott Beck (SC), & Cassie Brown (TX)

Critical Issues...Hot Button Topics...What Works / What Doesn’t...Some Good, Some Bad, & one or two... “Would you repeat that please!!!” Join us for a session when “**Regulators Say The Darndest Things**”!

Refreshment Break

Sponsored by Concentra

10:15am-10:30am

Wednesday, November 13



General Session 2

10:30am - 12:15pm

Crystal Room

“Changing Everything” - The South Carolina Experience

Presented By: Scott Beck, Chair of the South Carolina WCC

Sandee Sprang, Director of Information Technology, SC WCC

South Carolina Chairman Scott Beck and IT Director Sandee Sprang provide a review of the process when you change everything and share the challenges & benefits presented along the way.

Lunch With The Committees

12:15pm - 1:30pm

McKinley Hallway

Sponsored By: Equian

“Grab & Go”...fill a plate (or two) and join your favorite committee for great discussions and presentations on various work comp issues.

Specific committee agendas and locations are listed below.

Adjudication / Administration & Procedures

McKinley Room

Hosted By: Deneise Lott (MS), & Wade McGuffey (Goodman McGuffey)

Join the combined committees of Adjudication and Administration & Procedures for a discussion focused on how states adjudicate medical treatment disputes with specific attention to attempts to limit opioid prescriptions and related issues.

Self-Insurance & Insurance

Jackson Room

Hosted By: Steve Novak (Trean), & Dan Gibson (MASI)

Bring your comments and questions to a roundtable discussion addressing LPT's (Loss Portfolio Transfers)...SIR's (Self-Insured Retentions)... and endorsements that take away coverage that is required by statute.

Management Information Systems

Pierce Room

Hosted By: Evelyn McGill (VA WCC), & Diana Leahy (ISO)

You are invited to join the MIS Committee for a discussion of IT issues and related topics that are making headlines in today's workers' comp environment. Enjoy your lunch and add your voice as the committee looks toward conference programming ...share your ideas and shape the future.

Claims Administration

Tyler Room

Hosted By: Tom Glasson (AIG) & Pauline Williams (LA OWCA)

“Driving Me Crazy & More Claims Stuff”

Tom and Pauline welcome you to a Claims Committee “competition” where you are invited to “one-up” your neighbor with the one or two issues that bug you the most...and serves to slow down the claim process. We are building the “Top 10 Things That Drive Adjusters Crazy”...so don’t miss out on the opportunity to add your story.

Medical Rehabilitation

Hayes Room

Hosted By: Dr. Robert Snyder (TN Bureau of WC), Lucretia Johnson (KY DWC), Ken Eichler (ODG by MCG Health) & Rosalie Faris (OMCA – KY)

Join the Medical Rehab committee for a discussion centered on vocational rehabilitation that will include reports from various state programs ...some working well...others whose benefit might prove limited or completely suspect. Where to go from here with Voc-Rehab.

Committee Presentations:

Afternoon General Sessions Are Hosted & Presented By The SAWCA Committees Providing All Attendees An Opportunity To Acquire A Better Understanding Of Issues Impacting A Wide Range Of Topics

Claims Committee

1:45pm-2:45pm

Crystal Room

Hosted By: Tom Glasson (AIG) & Pauline Williams (LA OWCA)

Join the committee for a presentation focused on claims management best practices ...those tips that eliminate delays, minimize interruptions,...and at the same time elevate “customer service” and reduce stress. Too good to be true...maybe...you will just have to join us to find out.

Refreshment Break

Sponsored By: Trean 2:45pm-3:00pm

Self-Insurance / Insurance Committee 3:00pm-4:00pm Crystal Room

Hosted By: Steve Novak (Trean), & Dan Gibson (MASI)

Regulating self-insured employers...self-insured groups...protecting injured workers’ as bankruptcies occur with everyone is fighting for dollars...join us for a real-world discussion of the issues when rubber meets the road.

President’s Reception

6:00pm-8:00pm

Cameo Ballroom

Sponsored By: Safety National Casualty Co. / AKERA Claims Solutions

Workers’ Compensation Institute / Intellectual Capitol - ICAP

ODG by MCG Health / WorkersCompensation.Com

Thursday, November 14

Breakfast

Registration

7:30am-9:00am

8:00am-5:00pm

Tea Garden

Upper Lobby

Welcome & Opening Remarks

8:45am-9:00am

Crystal Room

T. Scott Beck, SAWCA President & Chair of the South Carolina WCC

General Session 3

9:00am-10:30am

Crystal Room

Insurance Carrier Roundtable

Moderated By: Steve Novak, Vice President, Trean Corp.

Panel Members: Mark Walls (Safety National); Jeff Eggleston (AKERA);

Jeremy Terry (KEMI); Melissa Blatt (Encova); Billy Roberts (AmFed);

Barbara Cullum (Eastern Alliance); & Andrew Pauley (NAMIC)

Refreshment Break

Sponsored by Concentra

10:30am - 10:45am

Keynote Speaker:

10:45am-Noon

Crystal Room

SAWCA Welcomes Dr. Teresa Pitts, PhD, Kentucky Spinal Cord Injury Research Center, Dept. of Neurological Surgery, University of Louisville

Convention Lunch Noon-1:15pm Cameo Ballroom

Guest Speaker – Dr. Robert Conte, Greenbrier Historian

Sponsored By: Optum

Afternoon General Sessions Are Presented By The SAWCA Committees

Management Information Systems:

1:30pm - 2:30pm

Crystal Room

Hosted By: Evelyn McGill (VA WCC), & Diana Leahy (ISO)

Mike Jones, President of Major Security Consulting & Design, presents current day security systems, requirements and must haves. Join us to hear from the expert ...former police chief...on security and specifically, workers' compensation and insurance related facilities.

Refreshment Break

Sponsored By: Trean

2:30pm-2:45pm

Medical Rehabilitation Committee

2:45pm- 3:45pm

Crystal Room

"Guideline Development"

Hosted By: Dr. Bob Snyder (TN Bureau of WC), Lucretia Johnson (KY DWC),

Ken Eichler (ODG by MCG Health) & Rosalie Faris (OMCA – KY)

Join us for a discussion targeting five main issues of Guideline Development ...Acceptance, Penetration, Effectiveness, Outcomes, & Data.

Adjudication & Admin And Procedures Committee 3:45pm – 4:45pm

“The Neuroscience of Pain”

Hosted By: Deneise Lott (MS) & Wade McGuffey (Goodman McGuffey)

Guest Speaker: Teresa Pitts, PhD, Kentucky Spinal Cord Injury Research Center, Department of Neurological Surgery, University of Louisville

What is pain? Why do two people with substantially the same injury suffer different levels of pain? Why is one debilitated by pain, while another is only mildly inconvenienced? Dr. Teresa Pitts, will help us understand the interaction among the neurological and biochemical components of pain, and why chronic pain can be so hard to control.

Dinner On Your Own

Coffee Cordials & Confections

8:30pm-10:00pm

Victorian Writing Room

Sponsored By: UBS Financial Services

Friday, November 15

Friday SAWCA “Grits” Breakfast

Sponsored By: Sedgwick

7:30am-9:00am

Crystal Room

Welcome and Conference Update

9:00am – 9:15am

Crystal Room

SAWCA President Scott Beck, Chair of the South Carolina

Workers’ Compensation Commission

General Session 5

“All State Update”

9:15am – 10:00am

Clarissa Preston (NCCI) & David Benedict (NCCI) share changes that occurred throughout the SAWCA States and beyond that impact the workers’ compensation systems...what does NCCI’s crystal ball reveal?

General Session 6

“Things That Make Me Go Hmmm”

10:00-11:00am

SAWCA’s Talk Show Host: Bob Wilson, Workerscompensation.com

Who will join Bob on his panel this November for the semi-annual discussion of those issues that befuddle and confound the world renowned “Corporate Humorist of Workers’ Compensation”?...Get that second cup of coffee & plate of bacon & grits...Settle In...It just doesn’t get any better!

Announcements & Final Remarks By: Scott Beck, South Carolina

SAWCA Reconvenes July 27 - 72nd Annual Convention

“Don Cesar” – St. Pete Beach, FL

72nd Annual Convention

SAWCA moves from the mountains of West Virginia to the sun and sand of Florida revisiting the “Grand Lady” of the



Gulf Coast...The Don CeSar.

July 27-31, 2020. SAWCA

invites you to join the

“decision makers” from 22

jurisdictions and industry

experts from across the nation

for 4 days of Keynote Speakers, Leadership Forums,

Committee Meetings, Special Events, an Exhibit Hall and

numerous Unique Opportunities to discuss those issues most

important to you, your state, and your industry.

Be sure to join us in St. Pete Beach July 2020!

2020 All Committee Conference Hyatt Regency Hill Country & Spa Nov 17-20



Nestled on 300 acres of historic ranch land, the Hyatt Regency

offers a unique blend of

countryside relaxation and

casual elegance. Experience

Texas hospitality with the

inviting charm of a country ranch house, and the amenities of a

luxury resort. Enjoy a retreat

that feels a world away, but is

conveniently located just 20

minutes from the San Antonio

airport and River Walk.

Join “Decision Makers” from

states and industry as SAWCA brings them together under the

Texas Stars for meetings that will shape the future of workers’

*compensation across the nation. **Save The Date!***

