

2019 SAWCA

All Committee Conference

The Greenbrier White Sulphur Springs, WV November 12-15, 2019

Tuesday, November 12

Registration	12:00pm-5:00pm
Board of Directors Meeting	2:00pm-5:00pm

Wednesday, November 13

Breakfast	7:30am - 9:00am
Registration	8:00am - 5:00pm

Welcome & Opening Remarks	8:45am – 9:00am
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SAWCA President Scott Beck, Chair of the South Carolina Workers' Compensation Commission
James A. Dodrill, Insurance Commissioner of West Virginia

General Session 1	9:00am - 10:15am
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"Fast & Furious – A Mini Regulator Panel" moderated by: Frank McKay, Chairman and Chief Appellate Court Judge at the Georgia State Board of Workers' Compensation

Morning Refreshment Break	10:15am – 10:30am
<i>Sponsored By: Concentra</i>	

General Session 2	10:30am - 12:15pm
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"Changing Everything" – The South Carolina Experience"

Presented By: Scott Beck, Chair of the South Carolina WCC

Sandee Sprang, Director of Information Technology, South Carolina WCC

Join Chairman Beck and Director Sprang for a review of the process when you change everything and the challenges and benefits it presents along the way.

Lunch With The Committees

12:15pm - 1:30pm

Various – See Below

Buffet Lunch

Sponsored By: Equian

“Grab & Go”...Fill a plate (or two) and find your preferred committee (or two) and join them for great discussions and presentations on various workers’ compensation issues. Specific committee agendas are available to help you make the best choice for a great lunch.

Adjudication / Administration & Procedures

**Hosted By: Deneise Lott (MS WCC), Melodie Belcher (GA State Board of WC)
& C. Wade McGuffey (Goodman McGuffey)**

Join the combined committees of Adjudication and Administration & Procedures for a discussion focused on how states adjudicate medical treatment disputes with specific attention to attempts to limit opioid prescriptions and related issues.

Self-Insurance & Insurance

Hosted By: Preston Williams (MS WCC), Steve Novak (Trea), & Dan Gibson (MASI)

Bring your comments and questions to a roundtable discussion addressing LPT’s (Loss Portfolio Transfers)...SIR’s (Self-Insured Retentions)... and endorsements that take away coverage that is required by statute.

Claims Administration

Hosted By: Tom Glasson (AIG) & Pauline Williams (LA OWCA)

“Driving Me Crazy”...Tom and Pauline welcome you to a Claims Committee “competition” where you are invited to “one-up” your neighbor with the one issue that bugs you the most...and serves to slow down the claim process. We are building the “Top 10 Things That Drive Adjusters Crazy” ...so don’t miss out on the opportunity to add your story.

Management Information Systems

Hosted By: Evelyn McGill (VA WCC), & Diana Leahy (ISO)

You are invited to join the MIS Committee for a discussion on issues and topics that are making headlines in workers’ comp and business as a whole. Acquiring and retaining a workforce skilled in information technology, the evolution of predictive analytics, and the emerging role of artificial intelligence will be the topics for a roundtable discussion...add your thoughts to the collective.

Medical Rehabilitation

**Hosted By: Dr. Robert Snyder (TN Bureau of WC), Lucretia Johnson (KY DWC),
Ken Eichler (ODG by MCG Health) & Rosalie Faris (OMCA – KY)**

Join the Medical Rehab committee for a discussion centered on vocational rehabilitation that will include reports from various state programs ...some working well...others whose benefit might prove limited or completely suspect. Where to go from here with Voc-Rehab.

Committee Presentations:

Afternoon General Sessions Are Hosted & Presented By The SAWCA Committees Providing All Attendees An Opportunity To Acquire A Better Understanding Of The Specific Issues & Concerns Impacting A Wide Range Of Workers' Compensation Topics

Claims Committee

1:45pm-2:45pm

Hosted By: Tom Glasson (AIG) & Pauline Williams (LA OWCA)

Join the committee for a presentation focused on claims management best practices ...those tips that eliminate delays, minimize interruptions,...and at the same time they elevate "customer service" and reduce stress. Too good to be true...maybe...you will just have to join us to find out.

Afternoon Refreshment Break

2:45pm-3:00pm

Sponsored By: Trean

Self-Insurance & Insurance Committee

3:00pm-4:00pm

Hosted By: Preston Williams (MS WCC), Steve Novak (Trean), & Dan Gibson (MASI)

Regulating self-insured employers...self-insured groups...how to protect the injured workers' when bankruptcies occur and everyone is scrambling for dollars...join the committee for a real-world discussion of the issues when the rubber meets the road.

President's Reception

6:00pm-8:00pm

*Sponsored By: AKERA Claims Solutions, Workers' Compensation Institute
Safety National Casualty Company, ODG by MCG Health, WorkersCompensation.Com*

Thursday, November 14

Breakfast

7:30am-9:00am

Registration

8:00am-5:00pm

Welcome & Morning Update

8:45am – 9:00am

SAWCA President Scott Beck, Chair of the South Carolina Workers' Compensation Commission

General Session 3

9:00am-10:30am

Carrier Roundtable

Join us as insurance carriers discuss the current state of the workers' compensation market sharing their concerns, challenges, and recent changes that have impacted their operations...either in a good or not-so-good way.

Morning Refreshment Break

10:30am-10:45am

Sponsored By: Concentra

Keynote Speaker

10:45am-Noon

At each SAWCA Convention we bring to our attendees a special speaker...sometimes with renowned experience in workers' compensation issues...sometimes with experience in other areas...such as Kentucky Bourbon, NCCA Athletics, National Politics...so in 2019 will it be...WC or Something Else. Stay Tuned!

Convention Lunch

Noon-1:15pm

Guest Speaker – Greenbrier Historian

Sponsored By: Optum

Committee Presentations:

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Management Information Systems:

1:30pm - 2:30pm

Hosted By: Evelyn McGill (VA WCC), & Diana Leahy (ISO)

"Security"...more and more security is always an issue...always a concern...always something to consider whether associated with facilities or automation requirements. **Michael A. Jones, President of Major Security Consulting & Design**, will share with us the "must-haves" of security planning.

Afternoon Refreshment Break

Sponsored By: Trean

2:30pm- 2:45pm

Medical Rehabilitation Committee

2:45pm- 3:45pm

Hosted By: Dr. Robert Snyder (TN Bureau of WC), Lucretia Johnson (KY DWC), Ken Eichler (ODG by MCG Health) & Rosalie Faris (OMCA – KY)

"Guideline Development"... a discussion focused on five main issues... Acceptance, Penetration, Effectiveness, Outcomes, & Data.

Adjudication & Admin And Procedures Committee

3:45pm – 4:45pm

Hosted By: Deneise Lott (MS WCC), Melodie Belcher (GA State Board of WC) & C. Wade McGuffey (Goodman McGuffey)

"The Neuroscience of Pain" ...Guest Speaker: Teresa Pitts, PhD, Kentucky Spinal Cord Injury Research Center, Department of Neurological Surgery, University of Louisville

What is pain? Why do two people with substantially the same injury suffer different levels of pain? Why is one debilitated by pain, while another is only mildly inconvenienced? Dr. Teresa Pitts, will help us understand the interaction among the neurological and biochemical components of pain, and why chronic pain can be so hard to control.

Dinner On Your Own

Coffee Cordials & Confections

8:30pm-10:00pm

Sponsored By: UBS Financial In The Lobby Bar

Friday, November 15

Friday SAWCA "Grits" Breakfast

7:30am-9:00am

Welcome and Conference Update

9:00am – 9:15am

SAWCA President Scott Beck, Chair of the South Carolina Workers' Compensation Commission

General Session 5 "All State Update" 9:15am – 10:00am

Presenter / Moderator: Laura Hart Bryan & David Benedict (NCCI)

2019 State Legislative Sessions...what changes occurred throughout the SAWCA States and beyond that impact the workers' compensation systems...what is on the horizon. Join us as NCCI shares a state legislative update.

General Session 6 "Things That Make Me Go...Hmmm"

10:00am-11:00am

Bob Wilson, Workerscompensation.com

Who joins Bob on his panel this November for the semi-annual discussion of those issues that confound the "Corporate Humorist of Workers' Compensation"...get that second cup of coffee and extra plate of bacon & grits...sit back and prepare to be amazed and entertained. It just doesn't get any better!

Announcements & Final Remarks

11:00am

SAWCA Adjourns Till July 27th For The 72nd Annual Convention – "Don Cesar" – St. Pete Beach, FL